



Do you have questions about your Move Out Charges or Security Deposit?

All security deposit questions, disputes or requests for move out videos & pictures about charges to your account
MUST BE IN WRITING.

FAQ:

*Yes, Heritage Grove takes a video or picture of move outs with damages and we can email it to you. If you mail us a dispute letter, please provide an e-mail address where we may send it to you.

*Yes, All common area damages in an apartment is split evenly between occupants.

*If your roommate or another person caused the damage and needs to pay it for you, please contact them to collect the funds, or they may send us a payment on your behalf. We do not move charges from one account to another after we have processed your move out.

Please e-mail the Heritage Grove office at the email address below or mail a letter to our office. All Security Deposit information requests and disputes will be responded to in the order they are received.

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heritagegrovesu@gmail.com

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Heritage Grove Office
1947 Heritage Grove Circle
Tallahassee, FL 32304